

LETS4 Startup FAQs – Frequently asked or otherwise great questions

as of 8/31/2016

1. Why do I have to use the MoDOT map to locate crashes? This is to help ensure the quality and completeness of the report location data to support everyone's needs - locally, regionally and at state agencies, all working towards safe driving goals. If you do not like the location data returned, you can type over it but ... It may take a bit longer to use the map vs. keying everything in, but hopefully this is just a learning curve issue. If not, report any persistent performance problems via LETS Notify so it can be researched and addressed.
2. I am using the MoDOT map and the street location for a crash is not showing, i.e. a new street... How do I use the MoDOT map for this? This should not happen often but when it does, it is not a show stopper. Just turn on the satellite view of the map and locate the crash as best you can. Once the location (especially the GPS coordinates) is returned and loaded, you will then be able to manually enter/correct location data to be saved. Be sure to report any missing street, etc problems via LETS Notify so MoDOT will know that this needs to be addressed.
3. Can I still use **“other” diagramming software**? *Yes, create your diagram and attach the file result as in the past.*
4. Can I still use the REJIS **Mobile Ticketing** service? *Yes, LETS3 will stay supported for all of your interfaced to LETS(3) needs and uses for the foreseeable future.*
5. The “LETS Username” (**Logon id**) is the same as the “REJIS ID”, can I still change the password? Yes, the “change password” button only affects the LETS Username/logon password – even if these IDs look the same. These are two separate logon IDs. If you have a REJIS logon ID, you will need that only as long as you use LETS3 and need that DOR access. And if you change the Username password, you can keep on using your REJIS ID and password to log into LETS3.
6. Can I copy **diagramming templates** over from another software package? *Unfortunately no. The software vendors have proprietary stuff in their diagrams and templates and it does not convert over well.*
7. Will my LETS3 **Portal** interfaces still work in LETS4? *Yes, the Portal and its exported file(s) are unchanged with LETS4.*
8. Is LETS3 still supported? *Yes, LETS3 will be supported for the foreseeable future for Citation and Warnings uses.*
9. Why am I seeing an edit check error that says something like **“Possible CMV but Yes not checked”**?

Go to the Basics page, under ***CMV Involvement Criteria:** (see screen shot below)

If the crash involves a **fatality, transportation for medical,**

or a vehicle was towed due to damage then there is a possible CMV involvement and

Yes should be selected.

However, if the answer to the second half of the criteria is **No** then there is no CMV involved in the crash.

Search [Back to Crash Search](#)

Basics

Locked

Cleared(LTS) <input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> NA	Prop Damage Only <input type="checkbox"/>	*No. Injured 0	*No. Killed 0	*Report Number 	
No. Vehicles 	<input type="checkbox"/> Date Unknown *Crash Date 	<input type="checkbox"/> Time Unknown *Crash Time 	*Notified Date 	*Time Notified 	*Investigation D
*Crash Type Roadway <input checked="" type="radio"/> On Roadway <input type="radio"/> Off Roadway	*Non-Collision <input type="text"/> OR *Collision Involving <input type="text"/>				Directional Analys
*CMV Involvement Criteria					
Does crash involve fatality, transportation for medical, or vehicle towed due to damage? <input checked="" type="radio"/> Yes <input type="radio"/> No			GVWR/GCVWR of more than 10,000lbs, MV with seating for 9 or more, or hazmat placard? <input type="radio"/> Yes <input checked="" type="radio"/> No		
<input type="checkbox"/> Evidentiary Photos Taken By Whom <input type="text"/>			Available From <input type="checkbox"/> Investigating Agency <input type="text"/>		

